WHAT SHOULD AN ORIENTATION INCLUDE? A best practice guide



Common procedures, common presentations/ populations, layout of the area.



Learner name and team member contacts name/phone/email/bleep.



Expectations

What the learner can expect?
What is expected of the learner?

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Hello from the team, introduction to the organisation and its values.



Shift patterns

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Working hours, shifts, knowing where the shift roster / rota is located.



Policies & procedures

National guidelines, clinical policies, sickness, emergency procedures, raising concerns, uniform/dress policy.



Learning opportunities

Procedures, clinical skills, teaching sessions, shadowing, visits and reflection.



Named staff to support and assess, objectives agreed, interviews planned.



Knowledge development

Resources for workbooks with suggested reading quizzes and common abbreviations.



Evaluation

Ongoing feedback, build on the good and learn from suggestions for improvement.

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